

## Komatsu Forklift

Komatsu Forklift Training BC - Komatsu Forklift U.S.A. Inc., an associate of the Komatsu Ltd. family, has an encouraging reputation for building durable and dependable lift trucks. They are known worldwide as a business who has a proud heritage and who maintains a benchmark of quality in equipment manufacturing and intention.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their pledge of helping to foster a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a producer of mining and construction equipment. Very quickly the business grew into an industry leader and was accountable for constructing Japan's first contemporary bull dozer and farm tractor.

Komatsu has grown into a global giant over the previous couple of decades thanks to their expertise and strength in the field of logistics, mining, excavating and construction. With modern concepts and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Utilizing their enhanced manufacturing capabilities and contemporary design approaches, Komatsu has become known to build the kind of durable and dependable lift truck that clients across the world have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the mounting need for its products in the North American marketplace. To improve expenditures and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to satisfy the requirements and demands of their users worldwide while remaining a primary maker and supplier of innovative lift trucks and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied customers along with their North American clients.

After a lot of years of establishing and maintaining quality consumer service relationships with clients, Komatsu Forklift understands that satisfying the needs of the customer is vital. Komatsu begins all original projects and product developments with the customer's input. By welcoming input and feedback, they are able to establish client wishes and expectations then develop innovative concepts and then build to exceed Komatsu Engineering Principles. Assuring customers that quality is planned from the beginning and maintained throughout the production, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty equipment, forklifts and construction equipment. Their design expertise assures that every piece of equipment will endure in even the toughest applications and environments. Adherence to strict engineering principles permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all factor in to top-quality forklift products. Komatsu Engineering Standards translate the modern and innovative expertise used in advanced mining and construction equipment into world class equipment.

The modern and well-organized factory in Covington, Georgia is a full service plant. This state-of-the-art facility starts the production process with raw steel which is then welded, fabricated and prepared. When assembled and painted the forklifts are ready to leave the facility and enter the marketplace. Maintaining quality control throughout the length of the manufacturing process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as valuable as the people who support it and sell it, their dealers make all the difference. Komatsu Forklift boasts an first-rate network of company dealers and independent dealers who are working hard to outshine expectations. Specialized in all elements from sales, service or operating education, or aftermarket support, their diverse association of experienced and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM parts on-hand to provide the essential service required to keep customers' operations running effortlessly. Computerized, real-time access with next day delivery from their highly automated distribution hub is another option. The online K-Link system assists dealers with online parts management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they acknowledge that their world-class customers depend on Komatsu forklifts in their every day operations. So Komatsu focuses their attention on their national account customers allowing them to benefit from a unique relationship that facilitates them adapt their partnership in order to raise customer output and profits. Komatsu national account clients have access to on-line components and service support system and a inclusive fleet management program, providing the ability for Komatsu to be their total solution for any forklift worries.

The dependable and resourceful team at Komatsu Forklift U.S.A., Inc., are focused on providing their clients an exceptional experience no matter whether it is through product sales, instruction, maintenance, or aftermarket support. They want to guarantee the level of client service provided will help their clients meet or exceed their goals and build a successful business/client relationship in the process. Komatsu strives to identify with each of their customers' distinctive ways of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in touch with with one of their many community Komatsu lift truck dealers to find out more about the numerous goods and services available. Customer satisfaction and support are two of the organizations top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products on a daily basis.